

An aerial photograph of a vast, snow-covered mountain range. The peaks are jagged and partially covered in snow, with deep shadows in the valleys. A single bird is captured in flight in the center of the frame, its wings spread. The overall scene is serene and majestic, with a soft, diffused light.

# New tools for assessing information literacy

Knowing and doing

# Article reference

Nierenberg, E., Låg, T., & Dahl, T. I. (2021). Knowing and doing: The development of information literacy measures to assess knowledge and practice. *Journal of Information Literacy*, 15(2).  
<http://dx.doi.org/10.11645/15.2.2795>



# Why do we need new assessment tools?

- Important to assess student learning
- Existing measures are long, cumbersome, non-adaptable, not free
- Few have sufficient evidence of reliability and validity
- Few are appropriate for multiple disciplines or different countries
- Most are self-report measures
- Knowledge, skills, attitudes – most measure knowledge

Our goal: Develop and validate a suite of measurement tools

- well-suited for measuring IL knowledge, skills and attitudes
- easy to employ and adapt
- freely available
- universal
- objective



# Tromsø Information Literacy Suite (TROILS)

## 1. Knowledge (KNOW)

- Test for assessing students' knowledge of key aspects of IL

## 2. Skills (DO)

- Evaluating sources: annotated bibliography measure
- Using sources: rubric measure

## 3. Attitudes (FEEL)

- Theoretically-grounded self-report questionnaire
- Interest in being/becoming information literate

# Knowing: Pilot test

- Framework analysis – criteria:
  - includes central IL concepts
  - specifies learning outcomes
  - applies to most disciplines in HE
- ANZIL Framework, 2004 (based on ACRL Standards, 2000)
- 50 multiple choice questions
- Evidence for item selection, reliability, and validity
  - expert evaluations ( $n = 5$ ) for clarity, content accuracy, and objectivity
  - student think-aloud-protocols for readability ( $n = 5$ )
  - pilot sample:  $n = 268$

# Knowing: Final test

- Item selection criteria
  - range of difficulty
  - at least a moderate correlation with total test scores – item-total correlation
  - expert evaluation and think-aloud data
  - exploratory factor analysis
- 7 items for each of 3 core facets of IL (all source-based):
  - Evaluating sources
  - Using sources
  - Seeking information
- Several new samples took the 21-item test

# Example: Source evaluation

What characterizes a scholarly article?

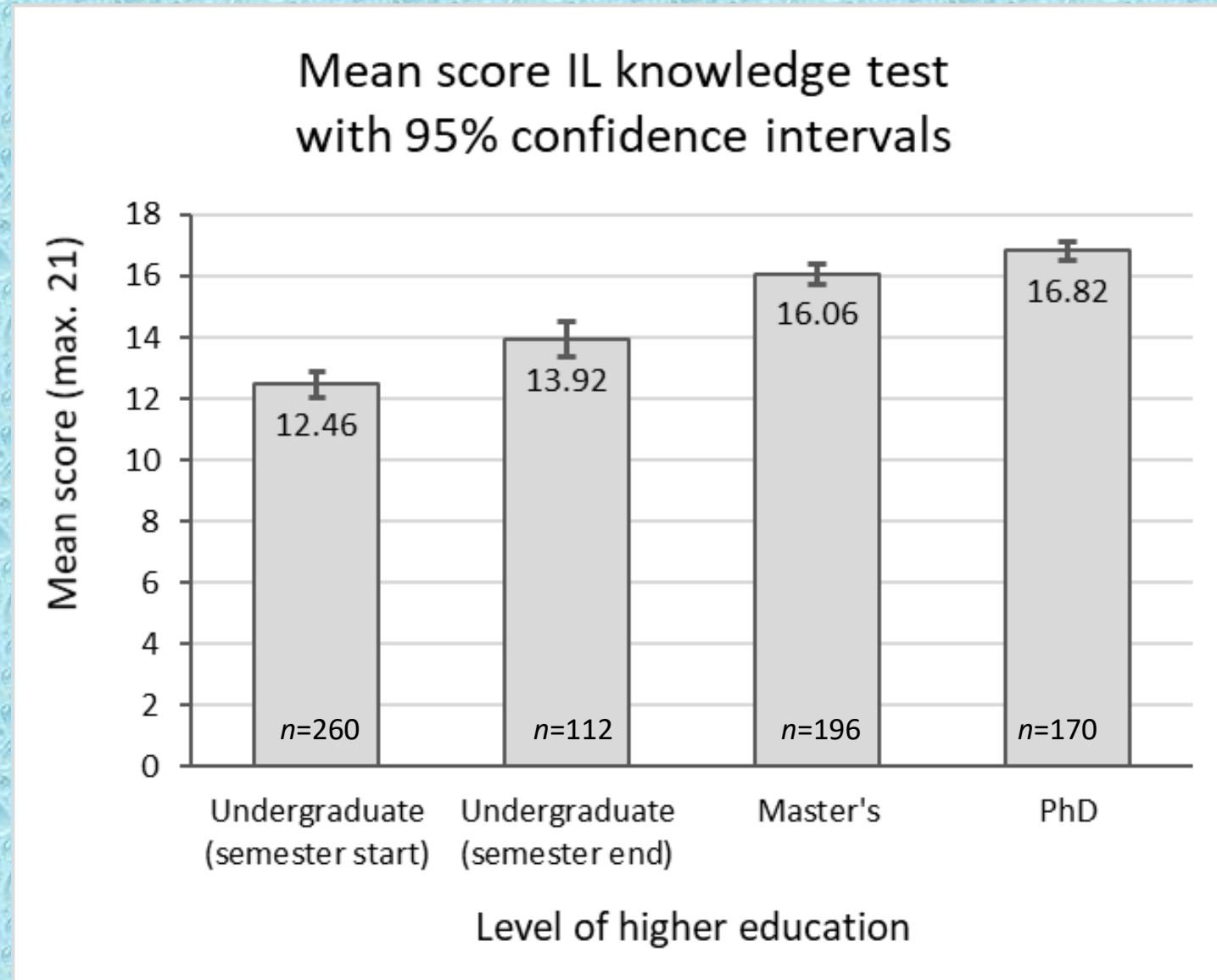
1. It is written by a researcher from a college, university or other research institution.
2. It is published in a printed, English-language journal.
3. It is written in plain language that everyone can understand.
4. It is reviewed by independent experts in the field before being published.

# Reliability and validity evidence of final 21-item test

- Reliability
  - Test-retest: ICC ( $n = 46$ ) is .84 (7-21 days between test and retest)
  - Good evidence of reliability between the English and Norwegian versions
  - (Internal consistency is not relevant for this type of measure)
- Validity: Does test score discriminate among:
  - students at different levels of HE?
  - undergraduates at the start and end of one of their first semesters?



# Results: KNOW



# Doing: Assessing IL skills

- Introductory, undergraduate psychology course
- Authentic, graded assignments:
  1. Evaluating sources ( $n = 93$ )
  2. Using sources ( $n = 87$ )

# Doing: Source evaluation - Annotated bibliography

1. Quality of source: 0 – 3

+

2. Variety of criteria (relevancy, accuracy, authority etc.)\*

+

3. Frequency of criteria\*

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Total score = student's ability to evaluate sources

\* based on Walton and Hepworth, 2012



# Doing: Source use - Rubric

Criteria for use of sources	No	Partially	Yes
Are academic sources used to support arguments?	0	0.5	1
Are sources cited in the text when necessary?	0	0.5	1
Are the in-text citations written in correct [APA]-style?	0	0.5	1
Is the reference list written in correct [APA]-style?	0	0.5	1
Are all in-text citations listed in the reference list, and vice versa?	0	-	1

- Interrater reliability
- Inherent validity

# Results: Knowing vs. Doing

## Source evaluation

- Annotated bibliography: Total = Quality + Variety + Frequency
- statistically significant correlation between Quality component score and IL-test scores (weak/moderate,  $r(93) = .27, p = .008$ )

## Source use

- Rubric
- statistically significant correlation between rubric scores and IL-test scores (moderate/weak,  $r(87) = .31, p = .004$ )

# Dimensionality of the IL construct

- Is IL actually a unitary, latent variable construct?
- Our findings say 'No, IL is heterogeneous'. This means:
  - We should not treat IL tests as scales
  - We should not expect IL competencies to develop in sync
  - IL knowledge tests can (perhaps) tell us more than just the score

# We hope you'll use TROILS!

- Tools for assessing undergraduates' IL knowledge and skills
- Benefits:
  - Students: metacognition → stimulate learning
  - IL instructors: design of IL instruction
- TROILS <https://doi.org/doi:10.18710/L60VDI>
  - «IL knowledge tests»
  - «Assignment based measures for assessing IL skills»
- Feedback: [ellen.nierenberg@uit.no](mailto:ellen.nierenberg@uit.no) , [torstein.lag@uit.no](mailto:torstein.lag@uit.no)



Thank you!



# References

Nierenberg, E., Låg, T., & Dahl, T. I. (2020). Replication Data for: Knowing and doing: The development of information literacy measures to assess knowledge and practice [survey data]. DataverseNO. <https://doi.org/doi:10.18710/L60VDI>

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